

HOLZWORTH PARTNERS

Privacy Policy

Holzworth Wealth Partners is committed to protecting the privacy of its clients and the confidentiality of their personal information. We are bound by the Australian Privacy Principles as set out in the Privacy Act 1988 (Cth). Further information about the Australian Privacy Principles can be found on the website of the [Office of the Australian Information Commissioner](#).

HWP means Holzworth Wealth Partners and all subsidiary companies.

How HWP deals with private information is set out in our Privacy Policy.

Our Privacy Policy addresses issues such as:

- The collection of personal information;
- The use of personal information;
- Where your personal information is disclosed to third parties;
- The security of your personal information;
- Accessing, updating and correcting your personal information; and
- How to make a complaint.

When you deal with a member of HWP you may be required to disclose your personal information in order for us to provide you with services. It is important that you consider the disclosure of your personal information seriously. HWP places a high priority on complying with the Australian Privacy Principles and encourages clients to contact us if they believe their private information has been dealt with inappropriately.

We may update our Privacy Policy from time to time so please refer back to this website for the current version or alternatively contact us at info@holzworth.com.au for a copy of the current version of the Policy.

How to contact us

If you have any questions or would like further information on our privacy and information handling practices, please contact us by:

Telephone 1300 009 888

Email info@holzworth.com.au

Writing to the address below:

Privacy Officer - HWP

C/- Holzworth Partners

GPO Box 5073

Brisbane, Qld 4000.

Reporting your concerns

If you have a complaint about any breach or potential breach of the Privacy Policy or the Australian Privacy Principles, you should take the following steps:

1. Contact the Professional Standards team to discuss your complaint by phoning Professional Standards on 1300 009 888 or info@holzworth.com.au.

Where possible, your concerns will be resolved at that time.

2. Write to our Privacy Officer

If you feel your concerns have not been satisfactorily resolved, forward your complaint by mail to:

Privacy Officer - HWP

C/- Holzworth Partners

GPO Box 5073

Brisbane, Qld 4000.

The complaint will be considered within seven days and responded to accordingly.

3. If you are not fully satisfied with our response, you may wish to register your complaint with the Office of the Australian Information Commissioner. Please see below for contact details:

Office of the Australian Information Commissioner

Phone: 1300 363 992

Website: www.oaic.gov.au

Email: enquiries@oaic.gov.au

Mail: Office of the Australian Information Commissioner

GPO Box 5218

SYDNEY NSW 2001